

Dated: 11.09.2012

**INFORMATION & BROAD GUIDELINES FOR CSC VSAT USERS****(VSAT CONNECTIVITY UNDER CSC SCHEME)**

1. National Informatics Center Services Inc. (NICSI) has set-up a VSAT Hub for providing satellite connectivity to CSCs using VSATs in geographically difficult areas in the North Eastern states and other inaccessible regions of the country where there is no terrestrial Broadband connectivity is available.
2. CSC VSATs are uniquely identified with an ID which is defined at the HUB and VSAT users need to login using NICSI provided user Id (and password) to access the Net.
3. The VSATs operate in bandwidth sharing mode.
4. Speed is 256 Kbps in Download (from Hub to VSAT), and 64 Kbps in upload for these VSATs.
5. Data Download limit is 500 MB per month/VSAT during day time (9 am to 6 pm). The VSAT daytime Net access will be restricted when the Day time usage exceeds 500 MB for the month.
6. The VSATs whose usage quota has been expired will be allowed Net access again on the next cycle, i.e 1<sup>st</sup> of next month.
7. No provision of carrying forward unused Quota balances for next month.
8. As of now, Night time usage is free and not counted in the download limit, however, NICSI reserves the right to restrict the Night time usage/Speed at any time.
9. Maximum five systems should be connected to the VSAT.
10. The above mentioned Speed/Data usage limit is for the VSAT and not for that of the systems connected to VSATs.
11. The Users will ensure that the PC systems connected to VSAT are free from virus/worm/spywares and all necessary software patches/updates (such as windows, antivirus updates) should be applied regularly.
12. NICSI may temporarily disable the VSAT if the data traffic generated by the VSAT is found to be Virus infected and affecting the network performance of other VSATs.
13. The information regarding the disconnection / disabling of VSATs for any reason will be shared / informed through e-mail/SMS to the point of contact as available with NICSI. Users amy

14. Users need to inform any change/modification/updates in their contact details to NICSI.
15. Disabled VSATs will be enabled, only after required action is taken by the user/co-ordinator and informed to NICSI Hub.
16. CSCs shall allow only authorized persons to use this connectivity to ensure security and integrity of data transmitted using VSATs and will maintain a log book of visitors accessing the services which may be required by security agencies.
17. **It will be the sole responsibility of SCAs/CSCs to ensure that the internet connectivity being provided by NICSI is not used for any illegal, anti- national, anti-social or any other purpose which are not permitted by the rule of the land.**
18. For CSC VSAT related complaint please follow the FAQ/Complaint logging procedure.